

How a Provider is selected for you or your child.

All patients at our practice choose a primary care provider with whom they can develop a long term relationship. This relationship is key to providing continuity and quality medical care. Our goal is to have our patients see the same provider for all managed care visits. We will make every effort to schedule all urgent visits with your provider whenever possible.

Glens Falls Pediatric Consultant PC Our Mission, Our Vision, our Goal

It is our primary mission to provide excellent, quality healthcare to our entire population of patients, from newborn to 19 years of age for urgent, preventive and well care visits. It is important that our staff members treat our patients with a professional, compassionate and courteous approach. In our effort to provide the best care possible to our patients we offer multiple sites, extended office hours and on-call providers 24/7. Our patients need to know that they are heard and understood from both our support and clinical staff. It is our goal to nurture our patients from birth giving them every opportunity to develop and grow into healthy, confident young adults.

Medical Records Transfers: For help in getting records transferred to our practice call 518-798-9985 ext. 221.

To maintain the level of excellence that we strive to provide to our patients:

Please provide a two-hour notice if you must cancel an appointment. This allows us to schedule another patient that may be in need of urgent care.

Please arrive 15 minutes prior to your appointment time. Your early arrival provides us the time to register you in a timely and efficient manner.

We realize that we will sometimes be the ones to run late, and will try to respect your time as well. At times, emergencies may cause delays and we appreciate your patience when this occurs.

Please be prepared to provide your child's medical history, current prescription medications, over the counter medications, vitamins, and any supplements. If your child has had testing or a visit to a specialist since their last visits, please let your provider know.

Please bring your insurance card to each visit.

Billing Questions:

If you have any questions regarding your bill or about insurance options, please call 798-9985 x245.

We accept all major insurance plans, including Medicaid.

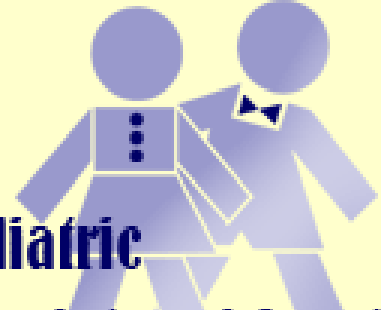
We care about the health and well being of each and every child in our practice. We choose to follow the American Academy of Pediatrics schedule for immunizations. Our office policy is to immunize each child as they join our practice. Therefore, if you choose not to vaccinate your child we will respectfully ask you to seek healthcare else where.



**Glens
Falls
Pediatric
Consultants, P.C.**

GUY LEHINE, MD FAAP
RICHARD ANDERSON, MD FAAP
SUSAN MOORE, MD FAAP
LISA ADESON, MD FAAP
STUART WRIGHT, MD FAAP
MARTIN BREEN, MD FAAP
SYED KAMAL, MD FAAP
AMY MCGARRY, MD FAAP
PHILIP JAMES, MD FAAP
KATHRYN PARKER, MD FAAP
MINDY MIFSUD, PA-C
STEPHANIE MESSERCOLA, PA-C
JULIE PIROZZOLO CNP
ASHLEY GILMAN, PA-C

www.gfpeds.com



**Pediatric
Associates of Saratoga**

THE MEDICAL HOME

The Medical Home model originated with the American Academy of Pediatrics. The Medical Home emphasizes comprehensive patient-centered care that is culturally appropriate. It uses evidence based medical guidelines that are supported by technology such as an electronic medical record. The goal of the Medical Home is to improve clinical quality and health outcomes.

Our Practice is a Patient-Centered Medical Home. As such, we provide care according to the following principles:

- Patients are assigned a personal physician who leads a clinical team responsible for their care.
- We work with other healthcare providers to ensure care is coordinated and timely.
- We provide care based on national guidelines that have proven to be effective.
- We work with patients to set goals for care and provide tools and techniques to help our patients manage their own care.
- We listen to patients' concerns and respond promptly to requests for clinical advice or medical care.
- We provide care for all of our patients' healthcare needs, either directly or in coordination with other healthcare providers.



At Glens Falls Pediatric Consultants PC and Pediatric Associates of Saratoga our trained staff provide preventative and on-going quality, compassionate care to patients from newborn to 19 years of age

We offer:

- Primary care services for children and adolescents
- Extended hours in both office locations for same day sick and routine visits
- A phone nurse available Monday through Friday 8 am-5 pm
- Office hours seven days per week
- 24/7 on call coverage
- Lead Testing
- The option of either Glens Falls or Saratoga Hospitals when your child is born or needs to be admitted.
- Referrals to other specialists, including mental health providers, when there is a need for specialized care.
- A patient portal for direct access to health information.

If you require emergency care after office hours or on the weekend :

- Please see the listing of our hours below if you require urgent care on the weekend.
- If you require urgent care after hours, please call our office number and you will receive the answering service contact information. Your message will be taken and given to the provider on-call who will respond to your medical needs.

If you require care or advice during the day, please call the office and identify your primary care physician, nature of the call, and you will either be directed to the appropriate staff member or a phone call will be returned to you in a timely manner.

For all non-urgent matters please call the office during normal office hours.

Glens Falls Pediatric Consultants PC

(P) 518-798-9985 (F) 518-761-7043
Monday-Thursday 8 am - 7 pm
Friday 8 am - 6 pm
Saturday 8 am - 5 pm
Sunday 8:30 am - 1 pm

Pediatric Associates of Saratoga

(P) 518-587-3823 (F) 518-587-6677
Mon-Wednesday 8 am - 7 pm
Thursday, Friday and Saturday 8 am - 5 pm

Saratoga Patients are seen in the Glens Falls office on Sundays.

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